

# Our one-stop, hassle-free hospitalisation service for you



**Singlife**  
with AVIVA



When you need medical care, you should be able to access it easily and quickly. You should also be able to know how much your treatment would cost and how much of this your insurance can cover.

That's why we introduced a one-stop solution for you.

Simply call our **24/7 Singlife PriorityCare Hotline:**

# 1800 8800 880

## One point of contact, a host of benefits



### Hassle-free appointments

Book an appointment with any medical specialist from our curated panel of experts across various disciplines.



### Peace of mind for your hospitalisation

See a panel medical specialist and get pre-approval for your hospitalisation claim. This assurance means you can focus on recovery without worrying about medical bills.



### Avoid hefty out-of-pocket costs

Data-driven advice and recommendations to ensure that your treatment fees are reasonable.

# How Singlife's PriorityCare Hotline works

## STEP 01

Call **1800 8800 880** prior to your hospital admission.

## STEP 02

Provide simple details to verify your identity and coverage.

## STEP 03

A customer care officer will start the pre-authorisation process, liaising with your Specialist, the Hospital and Singlife.

## STEP 04

You'll receive an SMS and email notification on whether the pre-authorisation was successful.

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